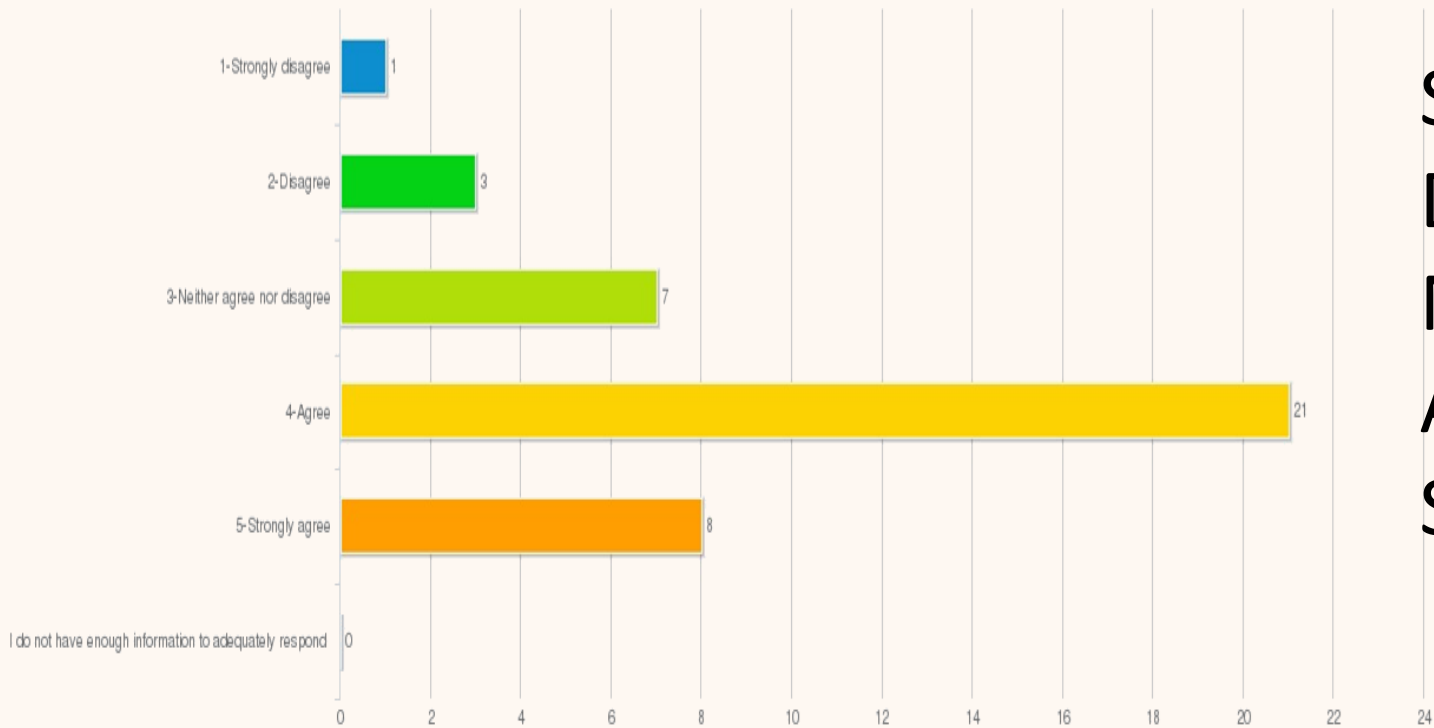


SERC FEEDBACK SURVEY

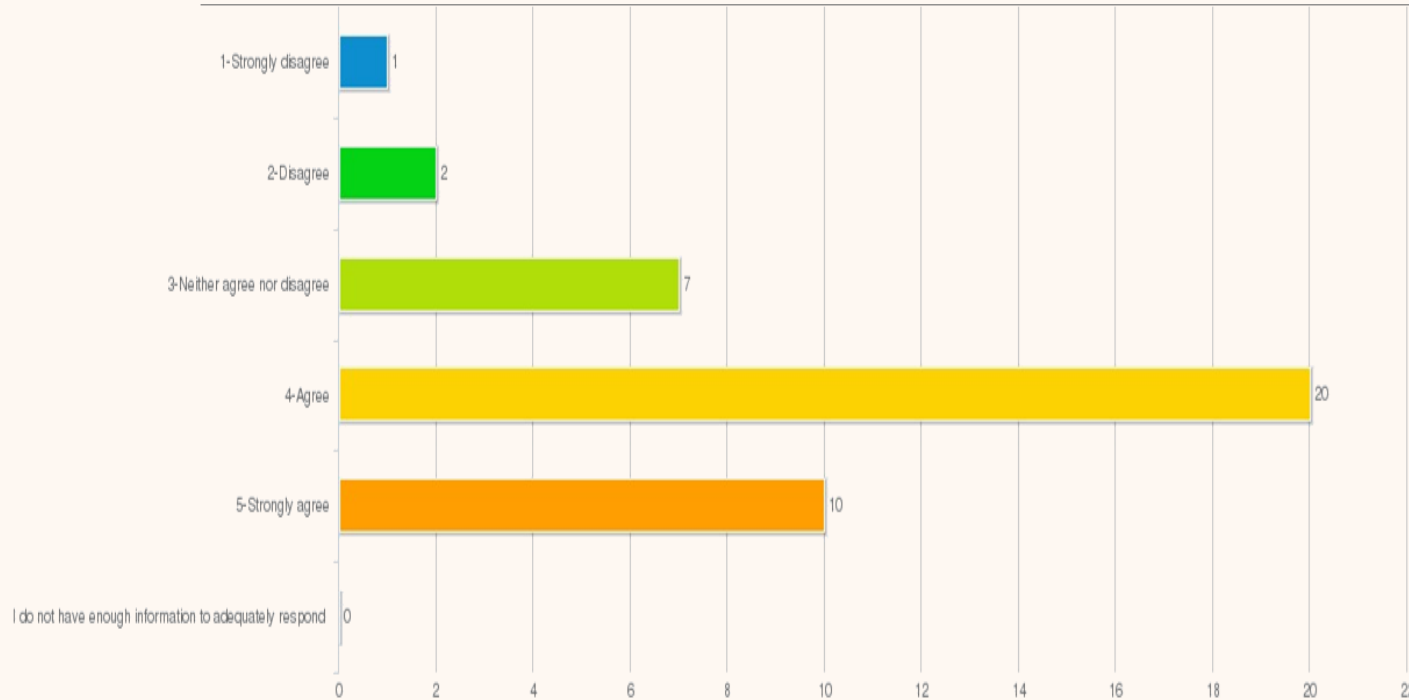
CONDUCTED BETWEEN JULY 1ST AND OCTOBER 14, 2016.

Our LEPC Membership has a working knowledge of the characteristics of the hazardous chemicals in our community



Strongly Disagree: 1
Disagree: 3
Neither Agree or Disagree: 7
Agree: 21
Strongly Agree: 8

Hazardous chemical information from our community is readily available



Strongly Disagree: 1

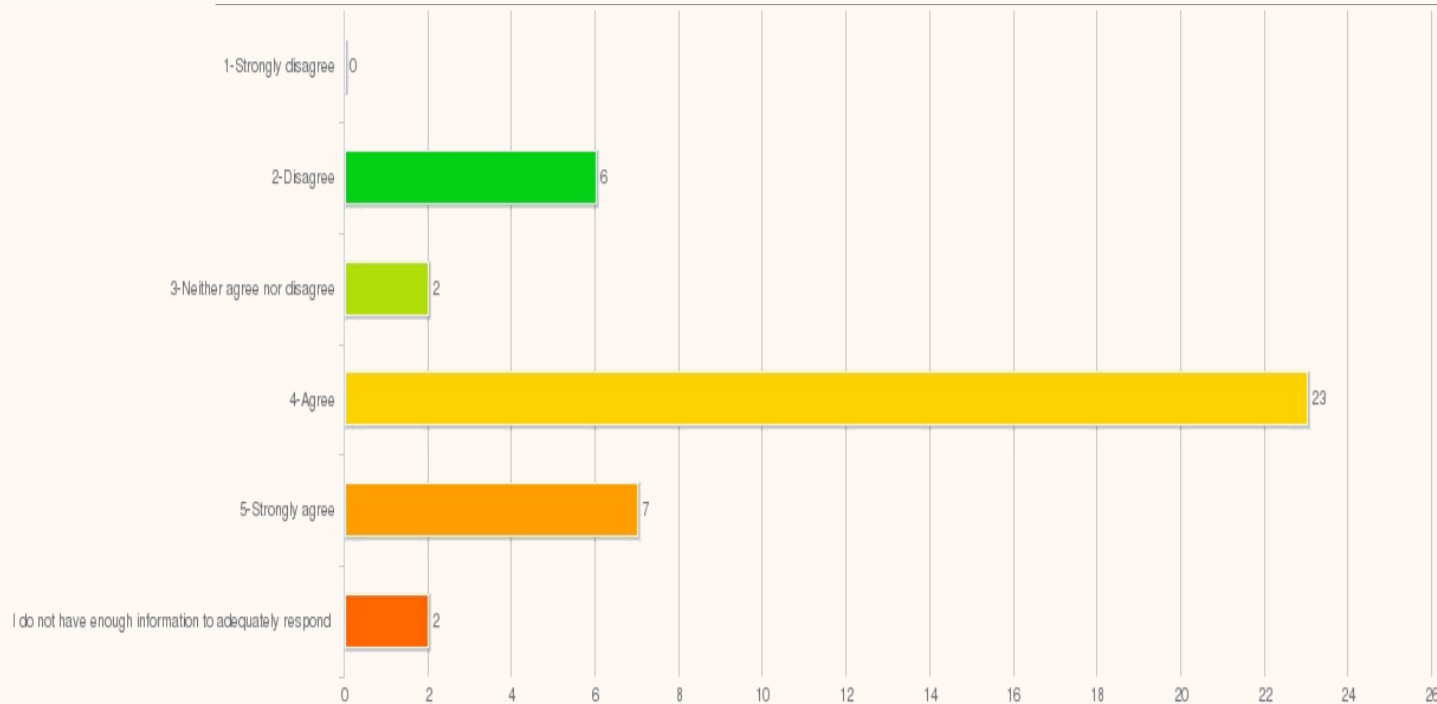
Disagree: 2

Neither Agree or Disagree: 7

Agree: 20

Strongly Agree: 10

Fire, Law Enforcement and EMS have adequate knowledge to respond to the hazardous chemicals in our community



Strongly Disagree: 0

Disagree: 6

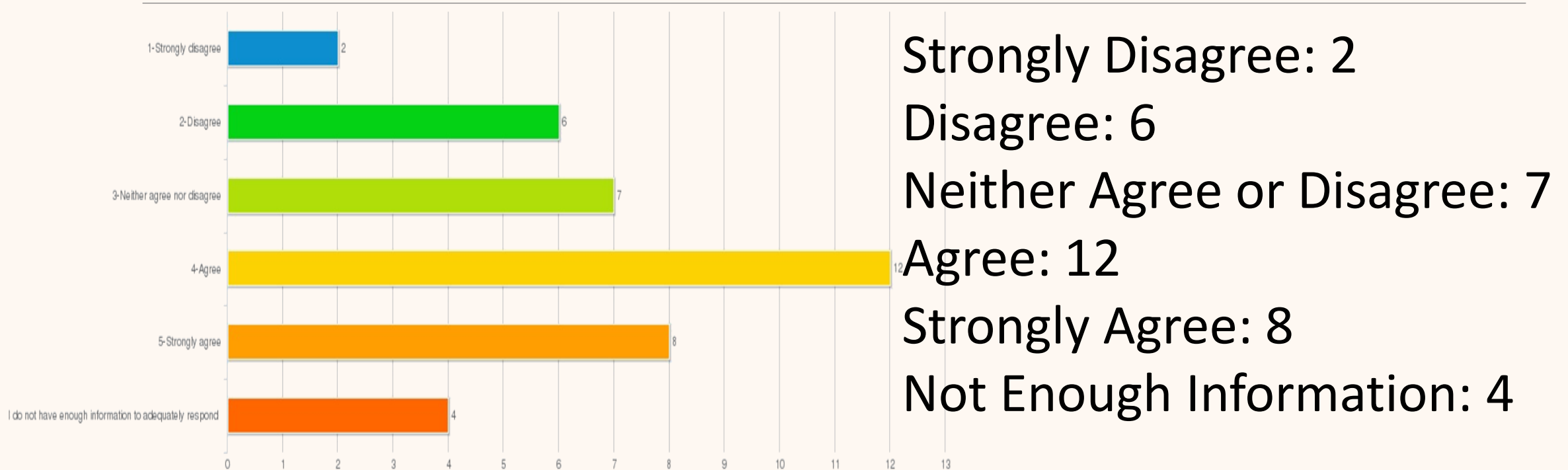
Neither Agree or Disagree: 2

Agree: 23

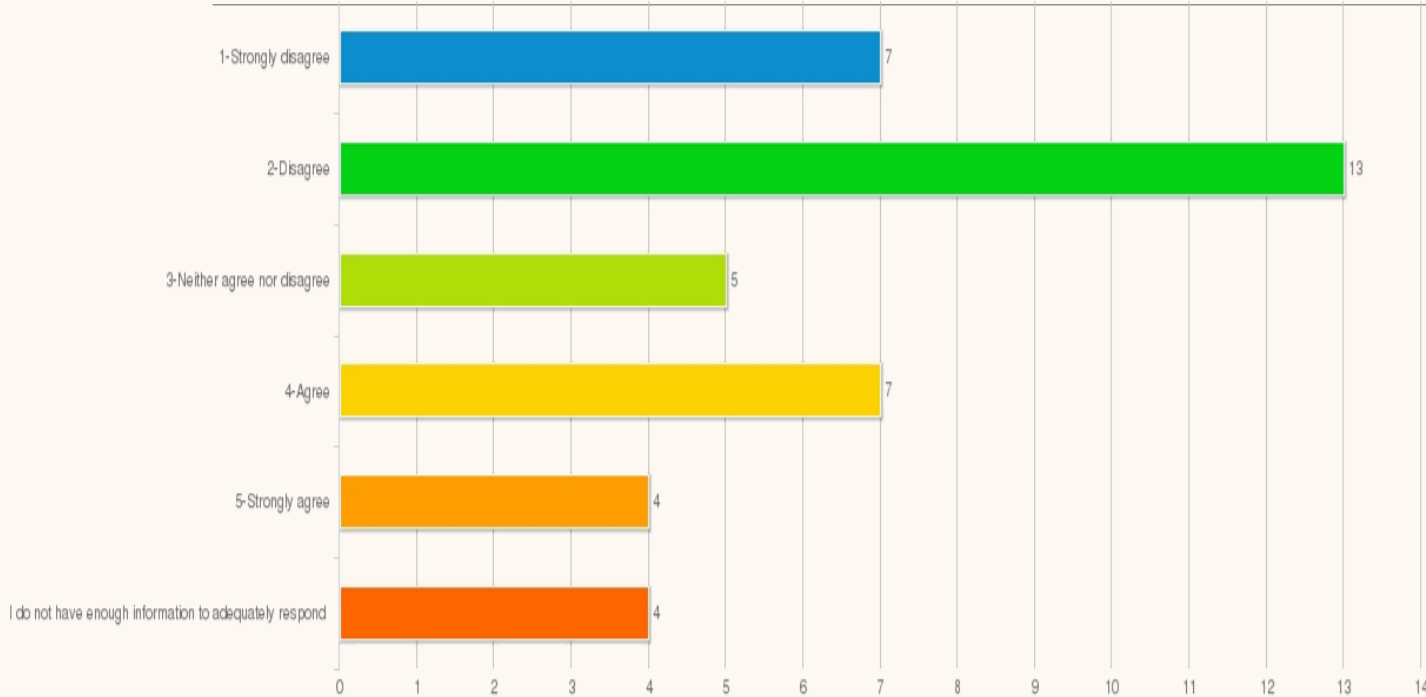
Strongly Agree: 7

Not Enough Information: 2

Our community has adequate hazardous materials AWARENESS level personal



Our community has adequate hazardous materials OPERATIONS level trained personnel



Strongly Disagree: 7

Disagree: 13

Neither Agree or Disagree: 5

Agree: 7

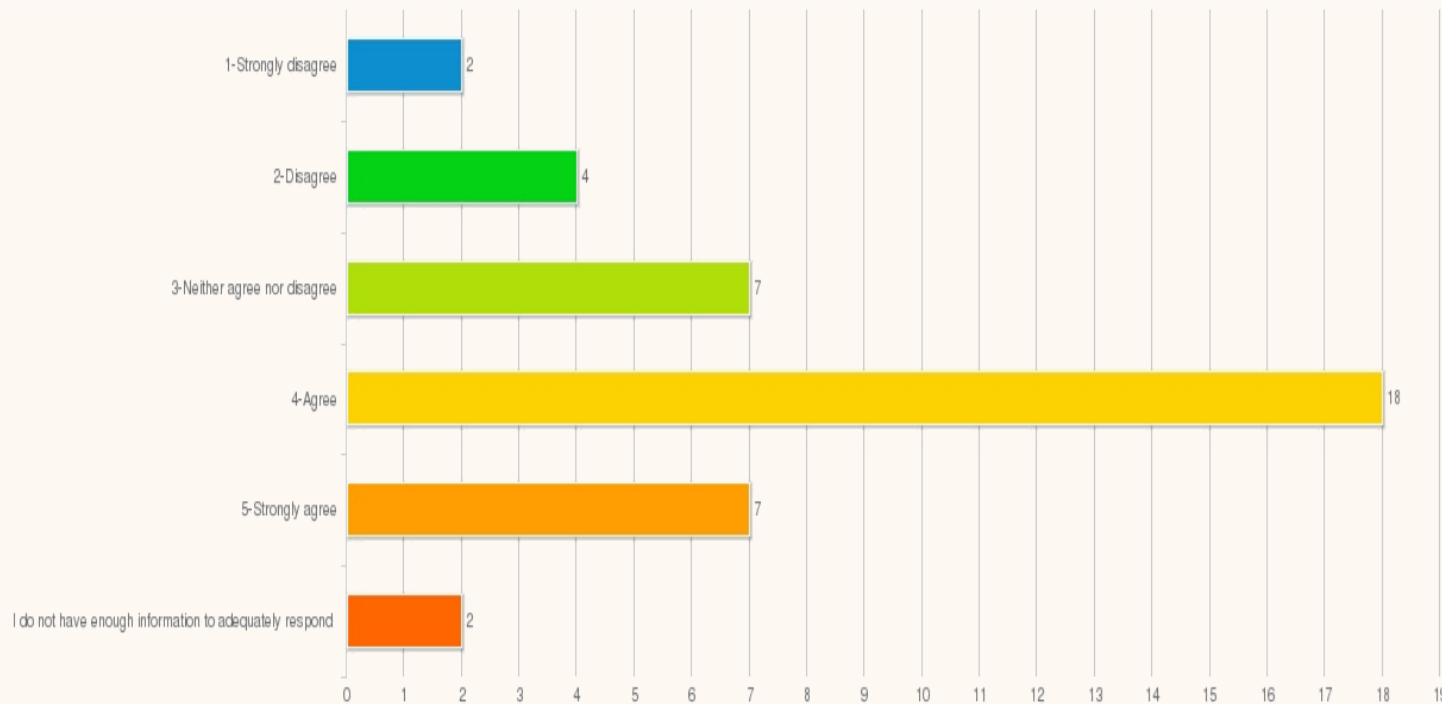
Strongly Agree: 4

Not Enough Information: 4

Comments Received

- Our responders are trained to the awareness level, not to operations or technical.
- Hazardous material awareness and operational training should be offered again for those who want a refresher course, or for new personnel.
- The local departments with a HAZMAT team are well prepared
- Communities that rely on volunteers have minimal capabilities to respond to a hazardous material incident.
- Due to thin staffing and few volunteers, to gain a level of preparedness is difficult.

Our LEPC has procedures in place to provide information on hazardous material in the community upon request by the public



Strongly Disagree: 2

Disagree: 4

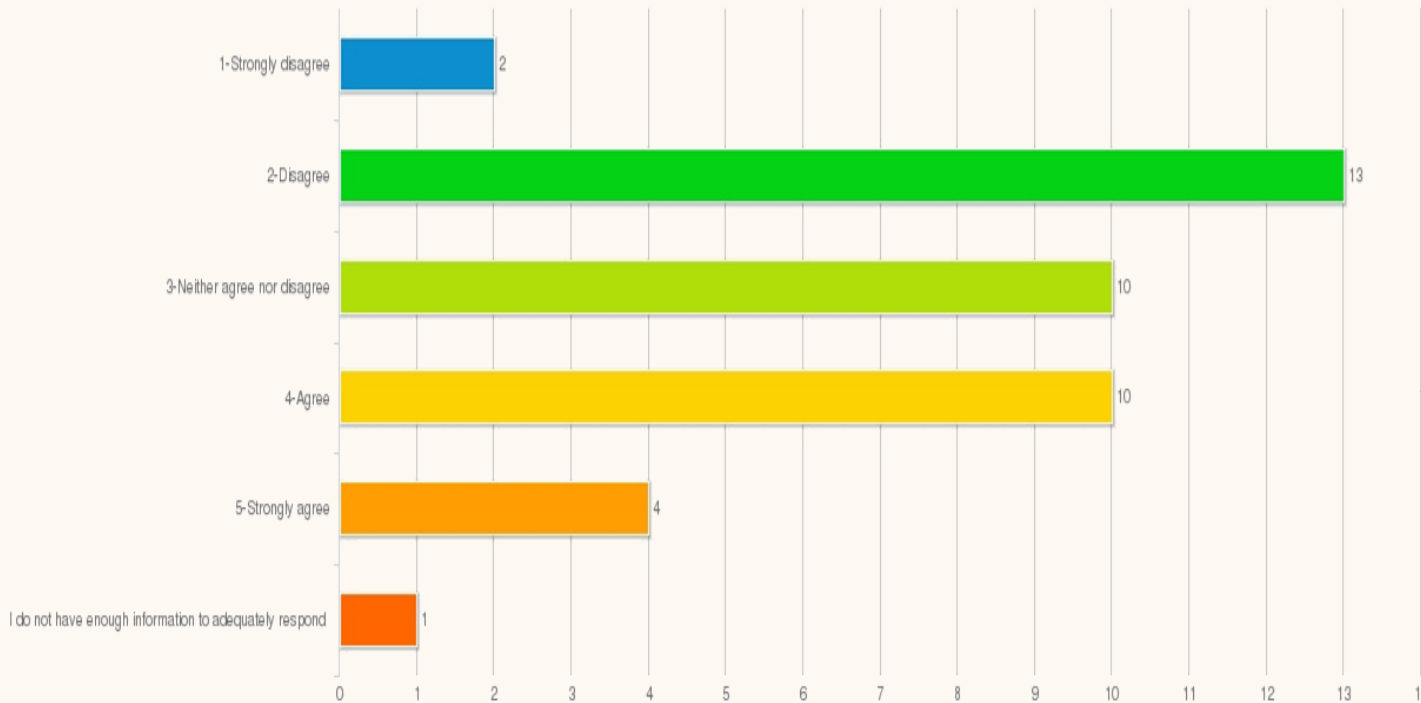
Neither Agree or Disagree: 7

Agree: 18

Strongly Agree: 7

Not Enough Information: 2

Our LEPC has a good knowledge of the hazardous materials moving through our community



Strongly Disagree: 2

Disagree: 13

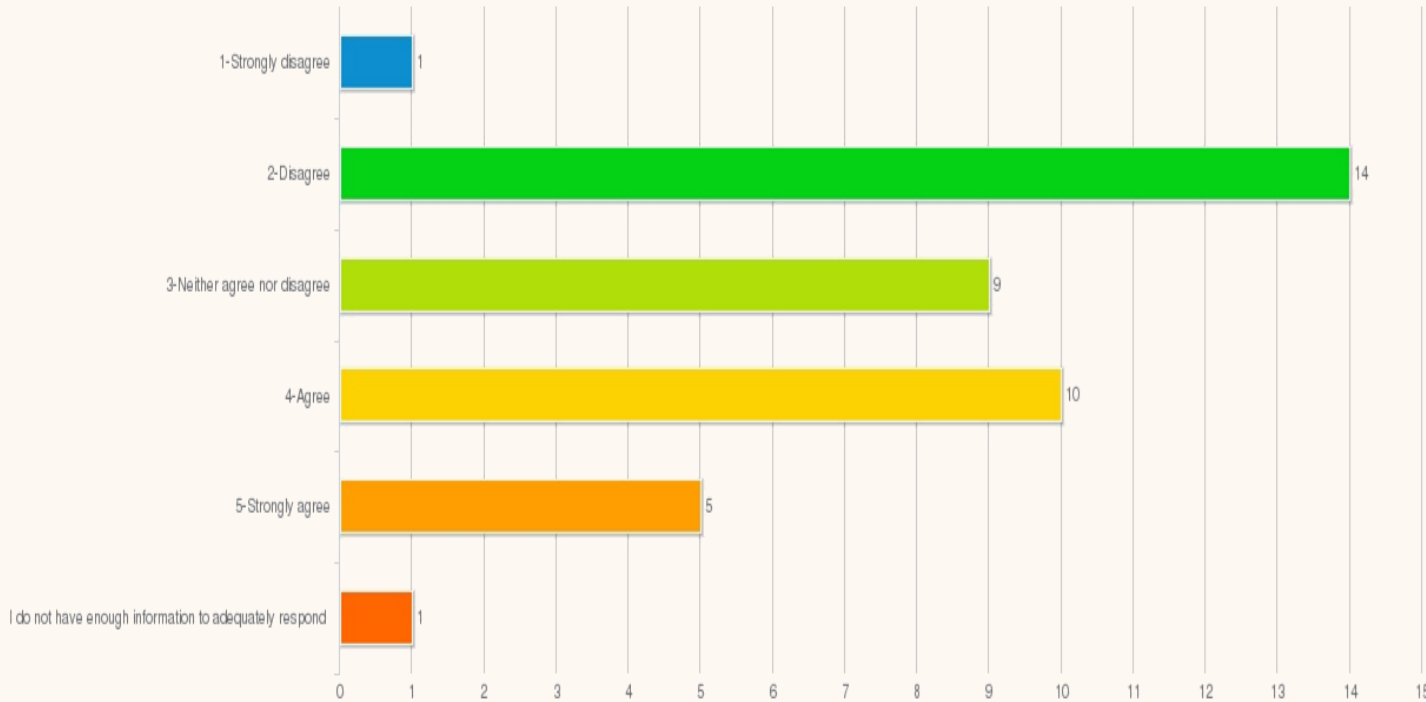
Neither Agree or Disagree: 10

Agree: 10

Strongly Agree: 4

Not Enough Information: 1

Hazardous chemical information for hazardous materials moving through our community is readily available



Strongly Disagree: 1

Disagree: 14

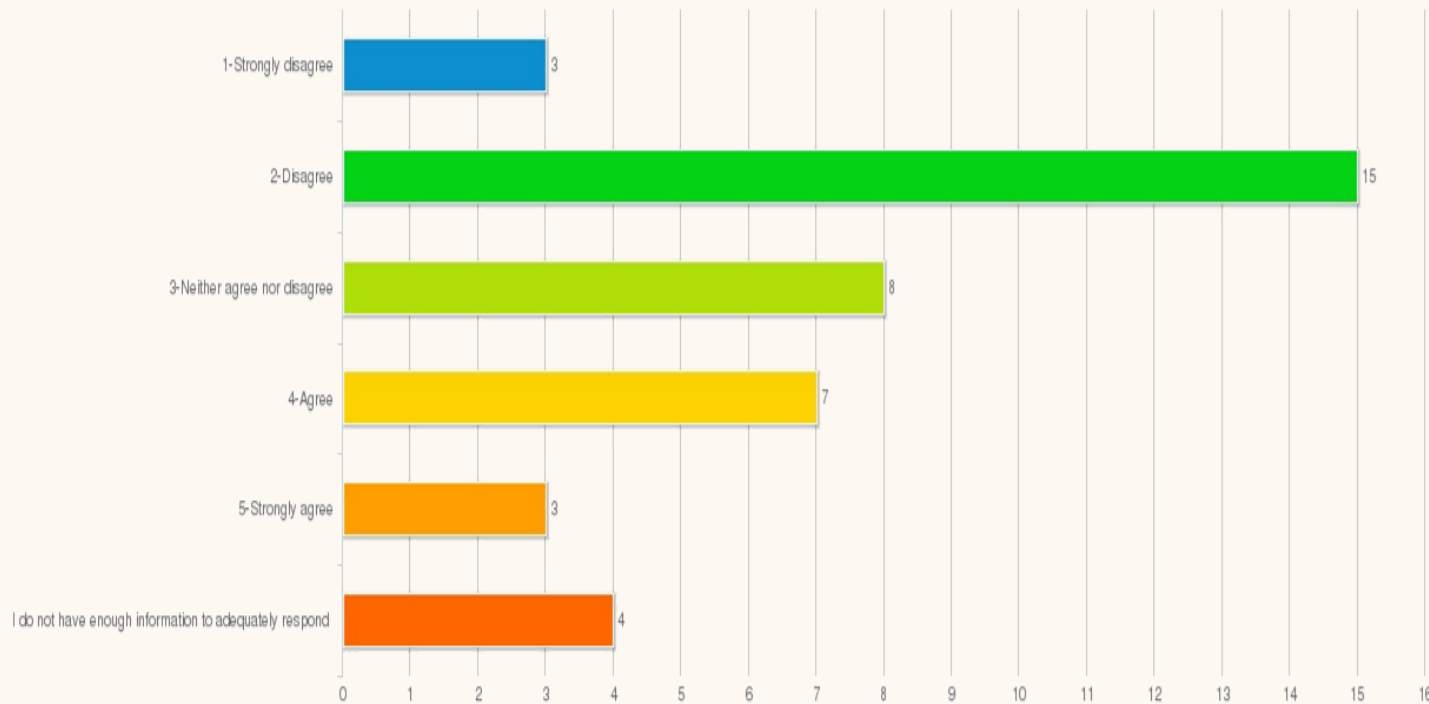
Neither Agree or Disagree: 9

Agree: 10

Strongly Agree: 5

Not Enough Information: 1

Hazardous material information for shipments moving through our community is adequate for emergency planning



Strongly Disagree: 1

Disagree: 15

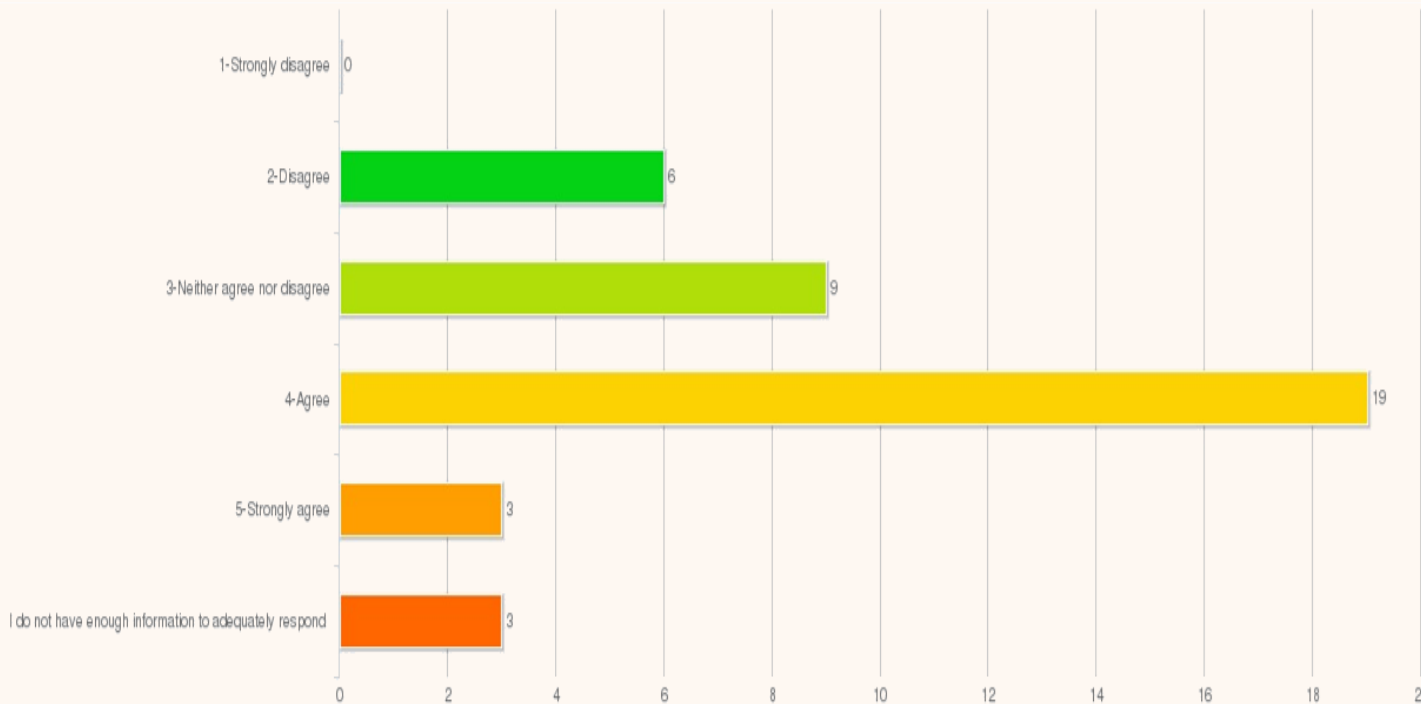
Neither Agree or Disagree: 8

Agree: 7

Strongly Agree: 3

Not Enough Information: 4

Fire, law enforcement and EMS have adequate knowledge to respond to an incident that involves hazardous materials moving through our community



Strongly Disagree: 0

Disagree: 6

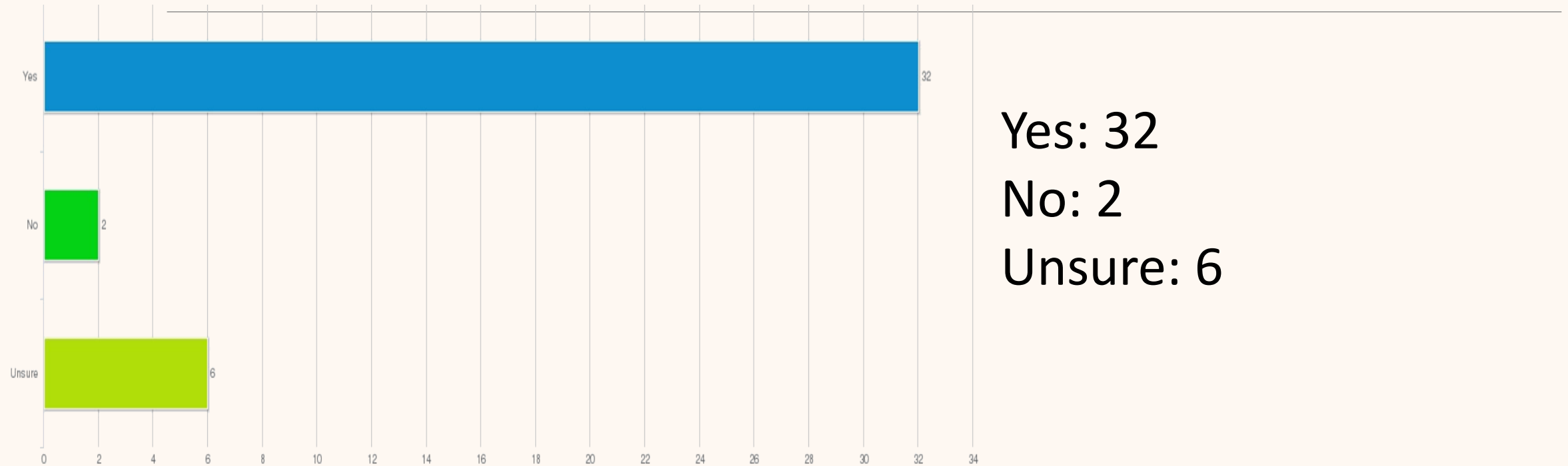
Neither Agree or Disagree: 9

Agree: 19

Strongly Agree: 3

Not Enough Information: 3

Does your LEPC know how to contact the SERC for assistance?



Yes: 32

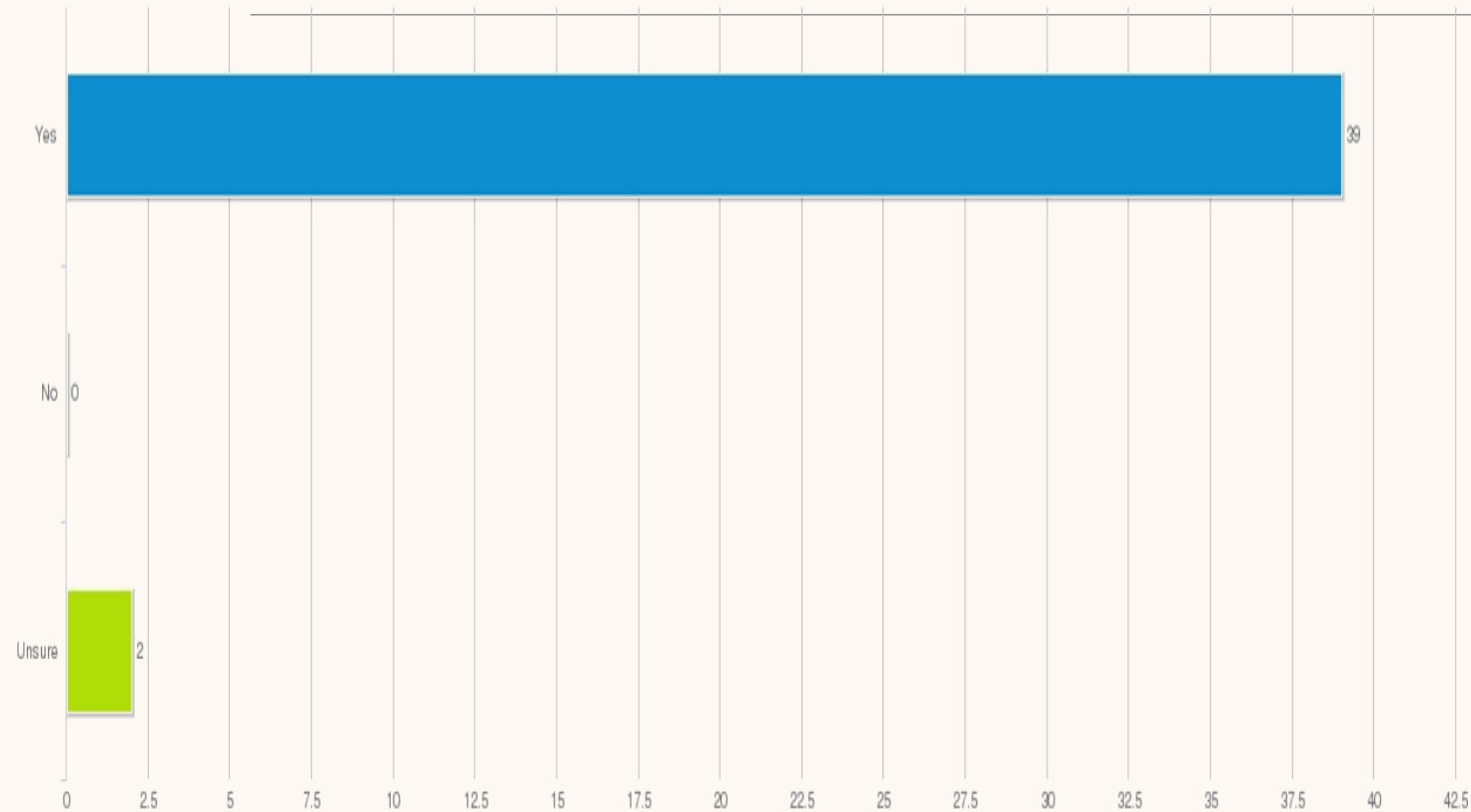
No: 2

Unsure: 6

Comments Received

- We have never felt the need to contact SERC
- Yes, the elected officials are aware of the phone number of State DES.
- The elected officials and responders know to contact the DES coordinator for more assistance if needed
- We would go through the DES Duty Officer, but we are unaware of what assistance the SERC could provide.
- While we know individual SERC members, not sure how to address questions, comments or concerns to the commission as a whole.
- I would contact the State DES Duty Officer

The local authority knows how to quickly request a Regional Hazardous Materials Team



Yes: 39

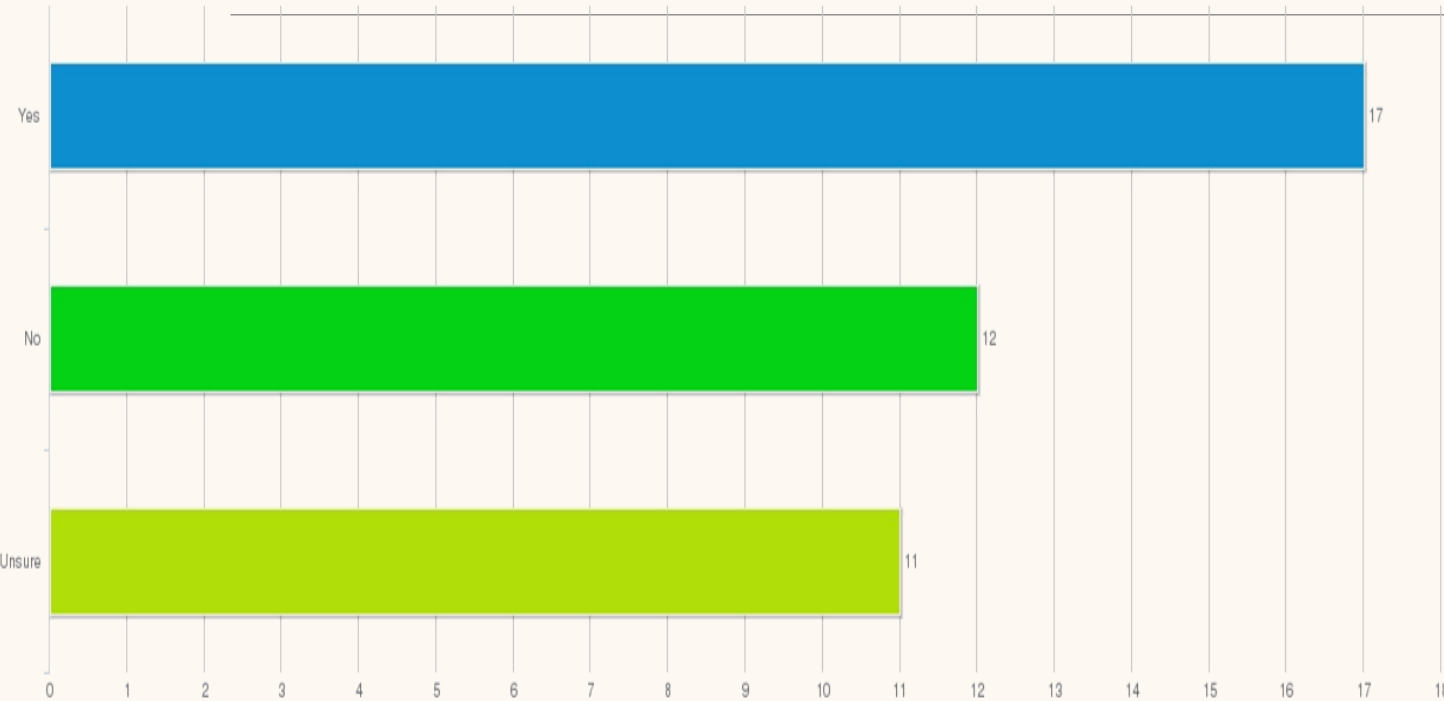
No: 0

Unsure: 2

Comments Received

- We are in the immediate vicinity of a regional hazmat team.
- We would go through the MT DES Duty Officer

Is your LEPC receiving communications from the SERC?



Yes: 17

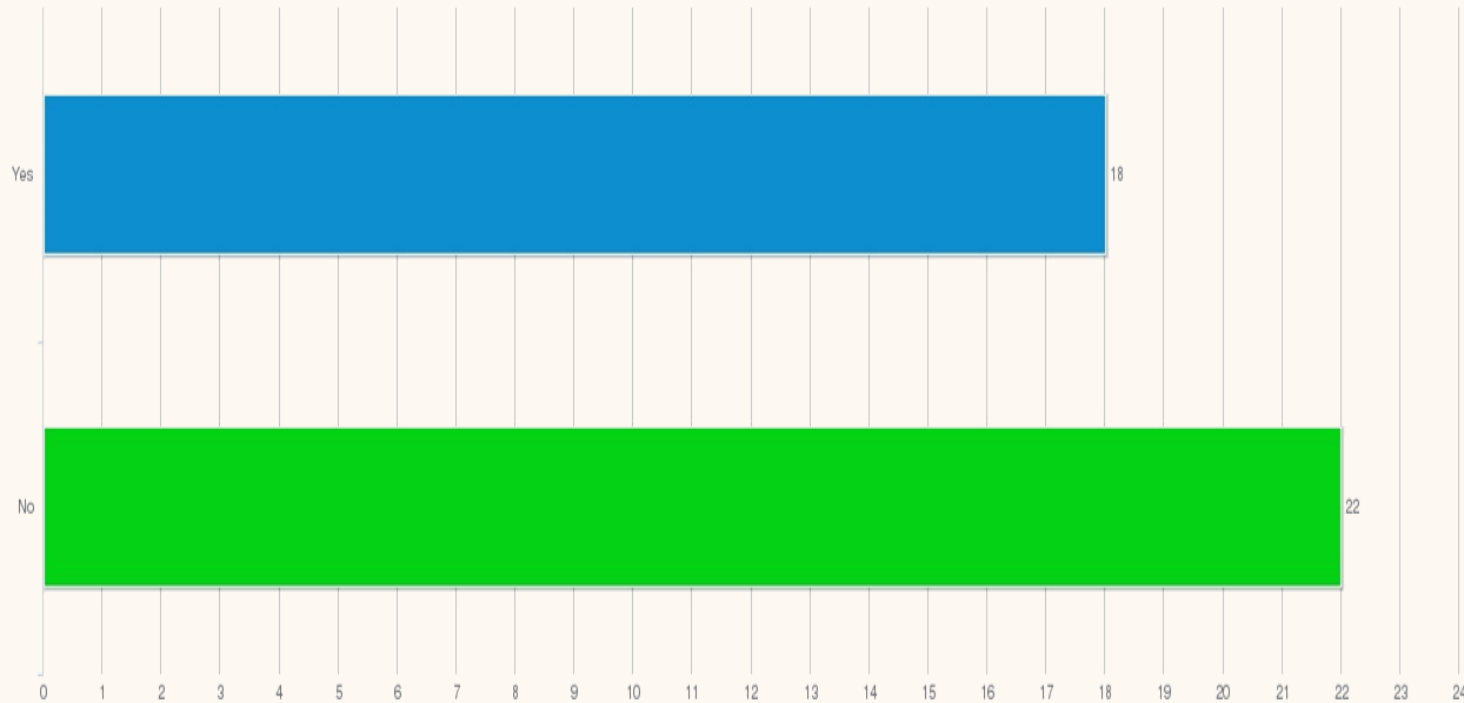
No: 12

Unsure: 11

Comments Received

- Most LEPC are not aware of the SERC
- We get info from our State DES rep, but not directly from SERC
- Only receiving HAZMAT grants, no minutes, agendas, and meeting notices
- Very little communication between LEPC and SERC
- We received the invitation to the survey and to complete the required forms

Has a member of your LEPC ever attended a SERC meeting?



Yes: 18

No: 22

Have you ever had a member of the SERC attend one of your LEPC meetings?

- No, but our field rep is a regular attendee of our LEPC meetings
- Yes, but in another capacity
- When the schedule allows for it
- Public notice of the meetings, meeting agendas and meeting packet materials are not readily available for non-SERC members.

What do you think the role and responsibility of the SERC is?

- To support local efforts and LEPCs
- To oversee and give direction to the LEPCs
- Help LEPC with HAZMAT problems
- Promote state-level (and inter-LEPC) communication and provide some level of technical, policy and administrative assistance.
- Advocate for LEPCs within State Government.
- The role of the SERC is to look at emergency response from the state level and how it can help/ integrate into county or regional level responses.

How can the SERC be of better service to your LEPC?

- Tell us your role
- Just be there if we need information or help
- Tell us what the “requirements” of the LEPC are
- More training opportunities
- More gathering and distribution of information pertinent to the whole state such as completing studies on HAZMAT moving through the state
- Provide more communication between SERC/LEPC concerning state or regional topics of interest to LEPC
- Host/organize annual state-wide meetings. Possibly host listserve for LEPCs to utilize

How can the SERC be of better service to your LEPC? - Continued

- Be more communicative of meeting times, dates and locations.
- Create a dependable location for members of LEPCs or the public at large to find SERC information.
- Work at the state level to promote ICS training throughout all levels of government.